

Why Accessible Web-Based Communication Tools are Hard to Find.

http://onlineconferencingsystems.com/access_20051213/index.htm

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Please refer to the paper accompanying this presentation: http://onlineconferencingsystems.com/great_lakes/why_accessible_web.htm



The FCC's interpretation that Internet-based products and services is not within their jurisdiction.



- There is disagreement as to whether or not the Americans with Disabilities Act (ADA) covers the Internet as a place of "public accommodation."
- Applicability of the ADA to the Internet



Top Communication

 <u>Top Industry Manufacturers and Service</u> <u>Providers</u>



- The disharmonization of international laws, standards and guidelines makes it difficult for E&IT manufacturers to achieve manufacturing economies of scale that are possible in environments of harmonized laws, standards and guidelines.
- Listing of International Design Standards



Complexity of Disharmonized Standards

- The complexity of trying to design one communications product that complies with multiple standards across a wide range of disabilities is daunting.
- International Standards by Component and <u>Function</u>



Accessibility Evaluation Complexity

- <u>Audio Input</u>
- <u>Computer Hardware</u>
- <u>Controls</u>
- <u>Displays</u>



Accessibility Evaluation Complexity

- Documentation
- <u>Touch Screens</u>
- <u>Keyboards and Keypads</u>
- Help Systems



- Lack of College-level accessible design curricula.
- Product life-cycles last months... not years.
- Stakeholder pressure focuses on getting new products out ASAP and increasing Returns-on-Investment
- No time or opportunity to learn about or embrace accessible design practices while on the job.



Accessible Communication Tools

- A <u>comprehensive index</u> of 70 Accessible Open Source, Assistive, and Mainstream Technologies.
- Any interest in further promoting?
- Any interest in having us setting up a feedback mechanism to refine and further evaluate these applications?
- Maybe a user community?
- Will you help promote?



Recommendations for Change

http://onlineconferencingsystems.com/great_l akes/recommendations.htm



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